

Albany Area Community Service Board



Manpower®

“Manpower’s history of service with us is definitely important to their success with ongoing placements. Working with a firm that knows the personality and culture of our organization is extremely important to us. They are right on when selecting temporaries to work here – and we often end up hiring them!”

Human Resources Director,
Albany Community Service Board, and former Manpower associate

*Albany Area Community Service Board
www.albanycsb.org
Location: Georgia
Industry: Government*

Challenge: Workforce Flexibility in Mental Health Centers

The Albany Area Community Service Board is the go-to resource for mental health services in southwestern Georgia. However, the Board’s service to health center patients can be impacted by the state government’s hiring process. The length of time to fill job vacancies can be weeks or even months. The Board needed flexible staffing to manage the workload and maintain consistent service during hiring.

Solution

Nearly two decades ago, the Board turned to Manpower for qualified file clerks to cover the gap. Today, the Board relies on Manpower for much more: administrative assistants, medical records clerks, file clerks, receptionists and executive assistants. Manpower also provides workforce flexibility to manage medical leaves and special projects.

The key to the partnership is two-fold:

- Manpower’s assessments ensure each associate is right for the job; and
- Manpower managers use their understanding of the work environment to match each associate’s personality and skills to each position

Results

The Board has a 200% solution: efficient staffing during job vacancies, and an effective recruiting source. Over the years, the Board has hired 40% of the Manpower associates on assignment for its permanent positions.

When it comes to filling open positions, government agencies and departments count on Manpower for recruiting and assessments expertise. Our range of industry validated assessments and our local presence help ensure we deliver the right candidates for short term staffing needs, temporary to permanent assignments and permanent positions.

Find right fit candidates who can meet your short-term and permanent staffing needs with Manpower. us.manpower.com